

Information about the operation of the E-Test System - for students

The access link to the page: <http://oraiteszt.etk.pte.hu/login.php>

The test interface is optimized for **Mozilla Firefox** and **Chrome browsers**, the use of other browsers is not supported. If the test interface does not display properly, switch from one of the specified browsers to another. **Mobile platform is not supported.**

PTE students can log in to the interface with their Neptune code and associated password. Due to regular password updates, check the password before exams. Do not save the password in the browser as it may cause an login error. If the student is unable to log in to the system, she/he will not be able to take a written exam on the subject on that day. It is the student's responsibility to keep the Neptune code and password up to date and functional.

Important information about the system:

- Be sure to log in to the E-Test system at least a day before the exam, if you have not used it before, otherwise the system will not recognize those students' neptun code on the exam who have not logged in before.
- Use stable internet connection.
- Close all other applications that may use high data traffic. Teams should only be open on the PC due to request for assistance.
- It is strongly recommended to log in to the E-Teszt 10-15 minutes before the exam's start in order to get assistance in time. Once the exam has started, it is no longer possible to handle the log-in problems.
- The student will see the exam test on the main page in the time interval specified for the exam time. So you can complete the test on time with the open time provided by the instructor. The test cannot be restarted. So if someone interrupts the test, they can report it to the teacher.
- The test can be completed at the open time specified by the instructor. When the open time expires, the test system closes the fill, even if someone is still working on the test. Therefore, please start filling out the test as soon as the test opens so that you can make the most of the open test time. If you are eligible to write the test but still do not see the test or you see an inappropriate test, please notify the instructor in the Teams course group
- Test questions will be given at random. A system only shows a question once, it is not possible to go back to a previous question.
- There is a specific time available to answer the question that appears depending on the type of question:

Question times:

- Simple choice: 40 sec
 - Multiple choice: 50 sec
 - True-false: 30 sec
 - Association: 30 sec
 - Figure / text completion: 40 sec
- When the response time expires, the system automatically proceeds to the next question. It is important to know that the answer marked or the text entered in the automatic progress will be sent as the student's answer, so it is worth checking some answer immediately after reading

the question, because if the time expires, the candidate's answer will be sent. Of course, the input and selection can be changed during the available question time.

- The answer to the question and further progress is possible by pressing the Enter key or by pressing the Submit Answer button below the question.
- If there is only 1-2 seconds left in the answer time, it is recommended wait until the system automatically moves on after the time has elapsed. If the student sends the answer in this way when the counter changes, it is very rare for you to skip a question. Therefore, it is better to wait for the automatic move on in this case. The answer that is checked will be sent in.
- Do not try to go back in the test (browser back button) because then you will be excluded from the test, which can only be filled in 1x.
- The results will be received within 3 working days at the common email addresses or in the case of the exam in Neptun.

Solving technical problems:

- **You cannot enter the test system with the code and password of Neptun:**

1. Check the case, CapsLock key and try re-enter
2. Make sure your password isn't saved in your browser. If you have saved a password, you will not be able to log in after changing it.
3. Your password may have expired. Try logging in to Neptun and changing your password.
4. Do not try to log in more than 5 times, because after more than 5 unsuccessful logins the system will exclude you for 24 hours, which cannot be unlocked by the admins either! It is recommended to contact the Neptun administration immediately after 3 unsuccessful logins, or to search for them immediately in case of any Neptun code problems. Instructor cannot act in case of Neptun code (neptun@etk.pte.hu).
5. If your problem is not solved, you will not be able to take the exam in the E-Test on that day.

- **The test is not visible on the home page:**

1. Make sure you log in on specified exam time
2. If you do not see the test at the start of the exam, immediately notify the instructor in the Teams interface, who can assign the test to start completing.
3. Students who do not indicate that they have not taken the test within 10 minutes of starting the exam and are therefore unable to begin completing the test will no longer be added to the test and may not write the test on that exam. Immediate indication of the absence of the exam test at the start of the test is the responsibility of the student, if the student does not report this problem within 10 minutes at the latest, he / she will not be able to take the exam through his / her own fault. Complaints about the appearance of a test more than 10 minutes after the start of the exam will not be accepted.

- **I could not answer the question / the test went on, I did not enter anything:**

In the E-test examination system, the questions' answer times are uniform for all subjects according to the decision of the Faculty and are pre-set, it is not possible to deviate from this. At the end of the question time, the test system sends the data on that screen, so if a marked answer or a typed answer is chosen by a student, it is recorded and submitted. If you have not typed / checked anything, the question will be recorded blank. We cannot handle a blank

submission complaint because all students have the same amount of time to respond to the questions if someone fails it is the student's fault.

- **System crashed / I was dropped out:**

This is basically if the net connection is stable and the student is not trying to refresh and press the back button, it cannot happen. The system administrator constantly monitors the status of the test server and if we do not detect a problem from the server side, then unfortunately we cannot remedy the technical errors that occur at the student's side, so the consequences are borne by the student. In the event of a bad, slow network connection, the connection to the server may be lost and the test fill may be interrupted just when the question is loaded. In this case, the student cannot continue the test. The problem should be reported to the instructor.